

Patient Bill of Rights and Responsibilities

AS A COMPREHENSIVE DENTAL HYGIENE CARE PATIENT, YOU HAVE THE RIGHT TO:

1. Have care that meets the “standard of care” provided by a student dental hygienist under the supervision of an attending instructor every time you receive dental hygiene treatment.
2. Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, source of payment, or a history of communicable disease. A decision to isolate or exclude the patient shall be made only in accordance with CMOP 4010. (Available upon request).
3. Receive continuity and completion of treatment following a comprehensive and properly sequenced treatment plan (within the constraints of an academic calendar).
4. Request complete and current information about your oral health condition including treatment.
5. Give informed consent regarding all dental hygiene treatment planned for you, including recommended treatment, alternate treatment, options to refuse treatment and the risks of no treatment.
6. Be informed of the scope of treatment along with the expected cost of treatment.
7. Expect all people involved in your care to use appropriate infection control methods.
8. Referral to your dentist of choice for continuity and completion of dental treatment at the completion of your dental hygiene care.
9. Discuss issues involving your account.
10. Obtain a copy of your dental hygiene record for which the clinic can charge a reasonable fee.
11. To know students are taught to lab competency on the following procedures: suture removal, perio pak placement, overhang removal, amalgam polish, removal of temporary sedative dressings and dental dam placement.

YOUR RESPONSIBILITIES AS A PARTNER IN YOUR ORAL HEALTHCARE ARE TO:

1. Give honest and complete answers to appropriate questions regarding your health by reporting changes in health status, and by providing complete and accurate medical/dental history.
2. Be considerate of, cooperative with, and respectful to your assigned dental hygiene student, attending instructors, and staff. Inappropriate behaviors such as rudeness, harassment of any kind, misconduct, and lack of cooperation will not be tolerated.
3. Be prompt for appointments and stay for the entire appointment time. We expect 24-hour notice of cancellation.
4. Keep all scheduled appointments. Missing more than 2 appointments will start the patient dismissal process.
5. Pay for services at the time of treatment for treatment rendered.
6. Follow through on mutually agreed treatment, referrals, and home care instructions in order to maintain personal oral health.

I have read and understand my rights and responsibilities as a patient at Kalamazoo Valley Community College Dental Hygiene Department.

Print Name

Date

Signature

Date